



**ASEAN-AUSTRALIA-NEW ZEALAND FREE TRADE AREA  
AANZFTA ECONOMIC COOPERATION SUPPORT PROGRAMME (AECSP)**

## **Capacity Building Programme for MSME on International Prepared Food Standards**

**[AANZ-0079-STR-05]**

### **Catalogue of Contact Points**

#### **A) Regulatory Bodies**

**Submitted by:**

**Sathguru Management Consultants, Consultant engaged by ASEAN under AECSP Project on  
Capacity Building Programme for MSME on International Prepared Food Standards**

## Disclaimer

This document is developed as reference document and the material contained in it is general in nature. In aid of understanding, some examples have been provided, but these are mere illustrations and do not provide judgment and do not constitute commercial or legal advice. Views or conclusions may have also been expressed but these should NOT be taken as legal or commercial advice. Any part of the content of this publication (including images, graphics, trademarks or logos) is only intended for informational and educational purpose only.

The author and the ASEAN Secretariat have taken due diligence in the preparation of this publication. However, they shall not be held liable for any omissions or inaccuracies in the content of this publication. Neither the authors, the ASEAN Secretariat, Australian and New Zealand Governments accept any liability for any claims, loss or expenses that may arise or arising from use of information in this publication. Reliance on the information is at the user's sole risk/responsibility.

## Contents

Disclaimer.....	i
Contents.....	ii
Introduction .....	1
Australia .....	2
Brunei Darussalam .....	5
Cambodia .....	6
Indonesia.....	7
Lao PDR .....	8
Malaysia .....	9
Myanmar.....	10
New Zealand .....	11
Philippines.....	12
Singapore .....	14
Thailand.....	15
Viet Nam .....	16

## Introduction

Lack of information on importing country / market requirements was the common need expressed by most of AANZFTA parties. A compilation of food regulatory bodies' contact for each AANZFTA party is provided in **Catalogue of Contacts – A. Regulatory Bodies**.

This section contains country-wise list of regulatory bodies' contacts including regulatory authorities responsible for import, export, enforcement, training, licensing, registration, food recall, complaints, labelling and compliance issues. MSMEs exporting to AANZFTA parties can use this list of regulatory authority contacts required for making any enquiries on regulatory requirements, import requirements or capacity building programs etc. MSMEs are advised to use this document as a guide and they are suggested to refer to the websites/ links provided for relevant agencies of a country for updated details of contacts.

Australia

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Food Standards Australia New Zealand			Food Standards Australia New Zealand (FSANZ) is a statutory authority in the Australian Government Health portfolio. FSANZ develops food standards for Australia and New Zealand.	PO Box 5423 Kingston ACT 2604 Australia	Ph: +61 2 6271 2222			<a href="http://www.foodstandards.gov.au">www.foodstandards.gov.au</a>
State/Territory Agency								
Australian Capital Territory (ACT)	Health Protection Service		Contact the Health Protection Service to speak with one of their Public Health Officers about food-related complaints or concerns, or for advice on food business regulation and safety and hygiene requirements	25 Mulley Street, Holder ACT 2611. Postal Address: Locked Bag 5005, Weston Creek ACT 2611	02 5124 9700, 02 9962 8612	02 5124 5554	<a href="mailto:hps@act.gov.au">hps@act.gov.au</a>	<a href="https://www.health.act.gov.au/businesses/food-safety-regulation">https://www.health.act.gov.au/businesses/food-safety-regulation</a>
New South Wales (NSW)	New South Wales Food Authority		Contact the NSW Food Authority if your enquiry relates to food related complaints, recall, license, approval of laboratories, food safety programs, auditing, inspections and other food safety related issues		1300 552 406		<a href="mailto:food.contact@dpi.nsw.gov.au">food.contact@dpi.nsw.gov.au</a>	<a href="http://www.foodauthority.nsw.gov.au">www.foodauthority.nsw.gov.au</a>
Northern Territory	New South Wales Council		Contact the dept. for complaints about hygiene and standards at most retail outlets (other than retail meat premises), or noise and the local environment, please contact the NSW local council for the premises.					<a href="https://www.olg.nsw.gov.au/public/my-local-council/find-my-council">https://www.olg.nsw.gov.au/public/my-local-council/find-my-council</a>
	Department of Health		Food enforcement agency in Northern Territory which handles all food regulatory related matters such as food legislation, licensing, registration, food recall, any complaints, food safety program, labelling and other compliance issues.		Ph: +61 8 8922 7152 or 1800 095 646		<a href="mailto:envirohealth@nt.gov.au">envirohealth@nt.gov.au</a>	<a href="https://nt.gov.au/wellbeing/emergencies-injuries-and-accidents/food-poisoning">https://nt.gov.au/wellbeing/emergencies-injuries-and-accidents/food-poisoning</a>
Queensland	Queensland Government		Contact the Public health unit for general guidance about food complaints.					
	Local Government		Contact local council (ask for an Environmental Health Officer) for issues related to licensing, registration, food safety and hygiene issues at a retail food business, foreign matter in food, wholesale and retail food distribution, food safety issues in manufacturing premises					<a href="https://www.qld.gov.au/about/how-government-works/local-government-directory">https://www.qld.gov.au/about/how-government-works/local-government-directory</a>
	Public Health unit		Contact the Public health unit for inquiries related to food complaints, food composition, labelling issues, food-borne illness, contamination of food and food recalls, food safety programs and other food safety issues		Call 13 HEALTH (13 43 25 84)			<a href="https://www.health.qld.gov.au/system-governance/contact-us/contact-public-health-units">https://www.health.qld.gov.au/system-governance/contact-us/contact-public-health-units</a>
	Queensland Dept. of Health		Contact Queensland Health Food Safety Standards and Regulation for enquiry relates to Statewide policies on food issues and enforcement, regulatory implementation and enforcement issues, approval of and complaints about food safety auditors, food recall, general advice on current and proposed food standards.		Ph: +61 7 3328 9310		<a href="mailto:foodsafety@health.qld.gov.au">foodsafety@health.qld.gov.au</a>	<a href="http://www.health.qld.gov.au/foodsafety">www.health.qld.gov.au/foodsafety</a>
	Safe Food Production Queensland		Contact the agency for storage and transportation of raw meat and seafood, food safety issues at a business that manufactures or processes dairy, meat and seafood products, production and processing of eggs		Ph: +61 7 3253 9800 or 1800 300 815		<a href="mailto:info@safefood.qld.gov.au">info@safefood.qld.gov.au</a>	<a href="http://www.safefood.qld.gov.au">www.safefood.qld.gov.au</a>
	Therapeutic Goods Administration		Contact the agency for therapeutic products including dietary aids and supplements.					
South Australia			Food enforcement agency in South Australia which handles all food regulatory related matters such as licensing, registration, food recall, any complaints, labelling and other compliance issues.					
	Local Government		Contact the Local Council (ask for an Environmental Health Officer) for enquiry relates to complaints about a food or food premises, complaints about the sale of unsafe or unsuitable food.					<a href="http://www.lga.sa.gov.au/page.aspx">http://www.lga.sa.gov.au/page.aspx</a>

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
	South Australia Health		Contact SA Health for enquiry relates to registration, food safety program, dairy distributors, primary food producers, food labelling and compliance issues, advise related to food safety matters		Ph: +61 8 8226 7100		<a href="mailto:HealthFood@sa.gov.au">HealthFood@sa.gov.au</a>	<a href="https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/protecting+public+health/food+standards">https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/protecting+public+health/food+standards</a>
	Department of Primary Industries and Resources		Contact the Department of Primary Industries and Resources for enquiry relates to food safety in the primary industry sector such as meat (e.g. abattoirs, butchers), citrus or seafood (except for dairy).		Ph: +61 8 8207 7964		<a href="mailto:bob.thomas@sa.gov.au">bob.thomas@sa.gov.au</a>	<a href="http://www.pir.sa.gov.au/biosecuritysa">http://www.pir.sa.gov.au/biosecuritysa</a>
	Dairy Authority of South Australia		Contact the Dairy Authority of SA for enquiry relates to the safety and quality of the production and processing dairy products, including food safety arrangements and accreditation of dairy farmers, dairy processors and dairy transport businesses		Ph: +61 8 8223-2277		<a href="mailto:dasa@sa.chariot.net.au">dasa@sa.chariot.net.au</a>	<a href="http://www.pir.sa.gov.au/biosecuritysa/foodsafety/dairy">http://www.pir.sa.gov.au/biosecuritysa/foodsafety/dairy</a>
Tasmania			Food enforcement agency in Tasmania which handles all food regulatory related matters such as licensing, registration, food recall, any complaints, labelling and other compliance issues.					
	Local Government		Contact the Environmental Health Officer for registrations of food businesses (both making and selling of food), food safety programs, handling of food in a food business, food hygiene, primary food products and complaints					<a href="http://www.lgat.tas.gov.au/site/page.cfm?u=221">http://www.lgat.tas.gov.au/site/page.cfm?u=221</a>
	Department of Health and Human Services – Food Safety		Contact department for enquiry relates to general food compliance issues		Ph: 1800 671 738		<a href="mailto:public.health@dhhs.tas.gov.au">public.health@dhhs.tas.gov.au</a>	<a href="http://www.dhhs.tas.gov.au">www.dhhs.tas.gov.au</a>
	Department of Primary Industries, Parks, Water and Environment		It deals with regulatory matters related to meat premises, egg production, licensing, and inspection or auditing of dairy processes and dairy farms.		Ph: +61 3 62338011 or 1300 368 550			<a href="http://www.dpiw.tas.gov.au/inter.nsf/ThemeNodes/LBUN-75U78R?open">www.dpiw.tas.gov.au/inter.nsf/ThemeNodes/LBUN-75U78R?open</a>
	Tasmanian Dairy Industry Authority		Contact the Authority regarding licensing and enforcement of the Food Standards Code for the dairy industry in Tasmania.		Ph: +61 3 6478 4100			<a href="http://dpiw.tas.gov.au/biosecurity-tasmania/product-integrity/food-safety/dairy">http://dpiw.tas.gov.au/biosecurity-tasmania/product-integrity/food-safety/dairy</a>
Victoria	Dairy Food Safety Victoria		Contact Dairy Food Safety Victoria if your enquiry relates to the selling, transport, or preparation of mainly dairy products (like a cheesemaker or dairy) and food related matters		Ph: +613 9810 5900		<a href="mailto:info@dairysafe.vic.gov.au">info@dairysafe.vic.gov.au</a>	<a href="http://www.dairysafe.vic.gov.au">www.dairysafe.vic.gov.au</a>
	Prime Safe Victoria		Contact Prime Safe Victoria if your enquiry relates to the selling, transport, or preparation of mainly meat (like a butcher) or seafood (like a fishmonger).		Ph: +61 3 9685 7333		<a href="mailto:enquiries@primesafe.vic.gov.au">enquiries@primesafe.vic.gov.au</a>	<a href="http://www.primesafe.vic.gov.au">www.primesafe.vic.gov.au</a>
	Local Government		Contact the Local Council (ask for an Environmental Health Officer) for inquiries related to selling, transport, or preparation of all other foods, registration, food safety program, complaints about food.					<a href="https://knowyourcouncil.vic.gov.au/home">https://knowyourcouncil.vic.gov.au/home</a>
	Department of Health and Human Services Food Safety		Contact the Department of Health and Human Services if your enquiry relates to general food compliance issues (and you don't know where to start) or you are looking for publications on food safety or information on legislation.		Ph: 1300 364 352		<a href="mailto:foodsafety@health.vic.gov.au">foodsafety@health.vic.gov.au</a>	<a href="http://www.health.vic.gov.au/foodsafety">www.health.vic.gov.au/foodsafety</a>
Western Australia	Local Government		Contact the Local Council (ask for an Environmental Health Officer or an authorized officer) for inquiries related to production of food, registration, inspection, assessment, food complaints.					<a href="https://www.dlgsc.wa.gov.au/localgovernment/forcommunity/Pages/LG-Directory.aspx">https://www.dlgsc.wa.gov.au/localgovernment/forcommunity/Pages/LG-Directory.aspx</a>
	Department of Health – Environmental Health Directorate		Contact the department for enquiry relates to general food compliance issues, recall, foodborne illness, etc.		Ph: (08) 9222 4222		<a href="mailto:foodunit@health.wa.gov.au">foodunit@health.wa.gov.au</a>	<a href="https://ww2.health.wa.gov.au/Health-for/Environmental-Health-practitioners/Food">https://ww2.health.wa.gov.au/Health-for/Environmental-Health-practitioners/Food</a>
Department of Agriculture (DOA)			Contact the Department for enquiries relating to - imported food, biosecurity issues, particularly for many raw foods		Ph: 1800 900 090 or +61 3 8318 6700 (if			

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
			and certain processed foods brought through the airport or mailed to Australia, permits and testing for imported food, imported food inspection scheme, food stopped at border and food exports		calling from overseas)			
DOA contact for food import			Food Import		Ph: 1800 900 090		<a href="mailto:imports@agriculture.gov.au">imports@agriculture.gov.au</a>	<a href="http://www.agriculture.gov.au/import/food">www.agriculture.gov.au/import/food</a>
	Imported Food Consultative Committee (IFCC)		It is a principal consultative committee for the department and the food and beverage importing industries to consider practical and strategic food related issues. It has three inquiry points: Report a biosecurity concern, Freedom of Information requests and Suggestions, compliments and complaints		Phone: +61 2 6272 5488			<a href="http://www.agriculture.gov.au/about/commitment/suggestions-compliments-complaints/feedback-form">http://www.agriculture.gov.au/about/commitment/suggestions-compliments-complaints/feedback-form</a>
	Freedom of information (FOI)	FOI Officer	Provides information and access to documents related to import, export, compliance from DOA	FOI Officer Australian Government Department of Agriculture GPO Box 858 Canberra ACT 2601	Ph: +61 2 6272 3933		<a href="mailto:foi@agriculture.gov.au">foi@agriculture.gov.au</a>	<a href="http://www.agriculture.gov.au/about/reporting/foi">http://www.agriculture.gov.au/about/reporting/foi</a>
Agency under DOA for food export documentation & information	Export Documentation system (EXDOC)				Dairy, fish, grain, horticulture and eggs RFP support: (02) 6272 4700 Meat, inedible meat products, wool, skins and hides RFP support: (02) 6272 4800	(02) 6272 5773	<a href="mailto:EXDOC.Helpdesk@agriculture.gov.au">EXDOC.Helpdesk@agriculture.gov.au</a>	<a href="http://www.agriculture.gov.au/export/certification/exdoc">http://www.agriculture.gov.au/export/certification/exdoc</a>
								<a href="http://www.agriculture.gov.au/export/controlled-goods">www.agriculture.gov.au/export/controlled-goods</a>
DOA for general queries			Contact Department of Agriculture for general queries					<a href="http://www.agriculture.gov.au/general-inquiries">http://www.agriculture.gov.au/general-inquiries</a>

Brunei Darussalam

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Darussalam Enterprise (DARE)	Business Help Desk team	Business Help Desk team	Focal point for SMEs to understand, inquire or log in issues on matters related to business and government processes in Brunei. Also, the national SME body whose main role is to support SME development in Brunei.	Design & Technology Building, Spg 32-37, Kg Anggerek Desa, BSB, BB3713, Brunei Darussalam	+6732384830		<a href="mailto:dare@memi.gov.bn">dare@memi.gov.bn</a>	<a href="http://dare.gov.bn/SitePages/Home.aspx">http://dare.gov.bn/SitePages/Home.aspx</a>
Agrifood Industry Division, Department of Agriculture and Agrifood, Ministry of Primary Resources and Tourism	Hajah Siti Raihani binti Haji Abd Hamid	Head of Division Agrifood Industry	Division providing advisory and services related to food standards adherence, particularly labelling, packaging, nutrition facts and shelf-life testing.	Old Airport Road, Berakas, Bandar Seri Begawan, BB 3510 Brunei Darussalam	+673 2388 000		<a href="mailto:raihani.hamid@agriculture.gov.bn">raihani.hamid@agriculture.gov.bn</a>	<a href="http://www.agriculture.gov.bn/Theme/Home.aspx">http://www.agriculture.gov.bn/Theme/Home.aspx</a>
Biosecurity Division, Ministry of Primary Resources and Tourism	Dr Hajah Kasumawati binti Haji Mohd Jaafar	Head of Division Biosecurity	Division responsible for regulating, facilitating, and providing advisory import and export of agricultural commodities.	Old Airport Road, Berakas, Bandar Seri Begawan, BB 3510 Brunei Darussalam	+673 2388 000		<a href="mailto:kasumawati.jaafar@agriculture.gov.bn">kasumawati.jaafar@agriculture.gov.bn</a> ; <a href="mailto:biosecurity.division@mprt.gov.bn">biosecurity.division@mprt.gov.bn</a>	<a href="http://www.agriculture.gov.bn/SitePages/Biosecurity.aspx">http://www.agriculture.gov.bn/SitePages/Biosecurity.aspx</a>
Food Safety & Quality Control Division, Public Health Services, Ministry of Health	Siti Khadizah Binti Hj Abd Latiff	Public Health Officer Officer-in-charge for Import & Export Unit	The Food Safety and Quality Control Division (FSQCD) under the Public Health Services, Ministry of Health ensures the safety of food for consumption, food vendors, importers, traders and establishments are required to comply with the Public Health (Food) Act, (Chapter 182) and Public Health (Food) Regulations, (R1 Chapter 182).	Unit 2G2:01, Block 2G Ong Sum Ping Condominium, Jalan Ong Sum Ping Bandar Seri Begawan BA1311 Brunei Darussalam	+6732 237417 (Direct Line)	Fax: +6732 237467	<a href="mailto:khadizah.latiff@moh.gov.bn">khadizah.latiff@moh.gov.bn</a>	<a href="http://www.moh.gov.bn/SitePages/Food%20Safety%20and%20Quality%20Control%20Division.aspx">http://www.moh.gov.bn/SitePages/Food%20Safety%20and%20Quality%20Control%20Division.aspx</a>
Halal Food Control Division, Ministry of Religious Affairs	Haji Mohd Hadilah bin Haji Abdul Manaf	Scientific Officer	Division handling Halal food related import, export, production, certification, inspection and other compliance related matters.	Halal Food Control Division Syariah Affairs Department Tkt 2, Jalan Elizabeth II, Ministry of Religious Affairs (Old) Seri Begawan Town. BS3510 Brunei Darussalam	(673) 2242565 – 72 (Ext – 106, 107, 115, 158, 163, 164 (Off)	Country: Fax: (673) 2223106, For Regional branch: (673) 4221028, Temburong: (673) 5222034, Belait: (673) 3334347	<a href="mailto:bkmh@mora.gov.bn">bkmh@mora.gov.bn</a> <a href="mailto:applyhalal@mora.gov.bn">applyhalal@mora.gov.bn</a>	<a href="http://www.kheu.gov.bn/SitePages/Lembaga%20Mengeluarkan%20Permit%20Halal.aspx">http://www.kheu.gov.bn/SitePages/Lembaga%20Mengeluarkan%20Permit%20Halal.aspx</a>
Animal Quarantine Services, Ministry of Primary Resources and Tourism	Dr. Diana Dennis	Head of Division Livestock Industry and Veterinary Services	This unit maintains and develop a comprehensive animal health control programme in order to safe guard public health and prevent spread of animal diseases. The Unit is also responsible to keep Brunei Darussalam free from major and important animal diseases.	Old Airport Road, Berakas, Bandar Seri Begawan, BB 3510 Brunei Darussalam	+673 2388048		<a href="mailto:diana.dennis@agriculture.gov.bn">diana.dennis@agriculture.gov.bn</a>	<a href="http://www.agriculture.gov.bn/Theme/Home.aspx">http://www.agriculture.gov.bn/Theme/Home.aspx</a>
Department of Fisheries, Ministry of Primary Resources and Tourism	Mariani Binti Hj Sabtu	Acting Director of Fisheries	The department manages the fisheries resources in accordance with Fisheries Acts and Regulations, Implementation of food safety and quality control programme in the seafood processing industry, and provide technical support to fishery industries	Kompleks Perikanan Muara, Simpang 287-53,Jalan Peranginan Pantai Serasa, Kampong Serasa, Brunei Muara, BT1728, Brunei Darussalam.	Tel: +673 2770 066, +673 2770 067, +673 2770 069, +673 2770 070	Fax: +673 2771 063, +673 2770 065	<a href="mailto:info@fisheries.gov.bn">info@fisheries.gov.bn</a>	<a href="http://www.fisheries.gov.bn/Theme/Home.aspx">http://www.fisheries.gov.bn/Theme/Home.aspx</a>



Cambodia

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Ministry of Commerce	H.E. Sun Chanthol	Minister		Address: Lot 19-61, MOC Road (113B Road), Phum Teuk Thla, Sangkat Teuk Thla, Khan Sen Sok, Phnom Penh, Cambodia	Tel: (855) 23 866 088; (855) 23 866 478	Fax: (855) 23 866 188; (855) 23 866 425	<a href="mailto:moccab@moc.gov.kh">moccab@moc.gov.kh</a>	<a href="http://www.moc.gov.kh">http://www.moc.gov.kh</a>
	Public Relations Unit (PR& Communications)		For matter related to general communication	Lot 19-61, Russian Federation Blvd, Phum Teuk Thla, Sangkat Teuk Thla, Khan Sen Sok, Phnom Penh, Kingdom of CAMBODIA	Ph: 088 845 6789 (HE. Seang Thay) 078 220 191 (Long Kemvichet)		<a href="mailto:seang.thay@moc.gov.kh">seang.thay@moc.gov.kh</a>  <a href="mailto:long.kemvichet@moc.gov.kh">long.kemvichet@moc.gov.kh</a>	
	Export-Import Department			Lot 19-61, Russian Federation Blvd, Phum Teuk Thla, Sangkat Teuk Thla, Khan Sen Sok, Phnom Penh, Kingdom of CAMBODIA.	Ph: 012 838 909		<a href="mailto:ho.sivyong@moc.gov.kh">ho.sivyong@moc.gov.kh</a>  <a href="mailto:hosivyong@yahoo.com">hosivyong@yahoo.com</a>	
Ministry of Industry and Handicraft (MIH)	H.E. Cham Prasidh	Senior Minister	MIH responsible to develop industry/SME policies. It plays the role as coordination agency for subcommittee of SME development with around 14 line ministries/institutions as member. MIH have main component such as : 1- General Department of Industry, 2- General Department of SME & Handicraft, 3- Institute of Standards of Cambodia (ISC), 4- National Center of Metrodology of Cambodia.	Address: # 45, Preah Norodom Blvd., Phnom Penh, Cambodia	Tel: (855) 23 211 759; (855) 23 211 751	Fax: (855) 23 210 272	<a href="mailto:industry@camnet.com.kh">industry@camnet.com.kh/</a>  <a href="mailto:mine@cambodia.gov.kh">mine@cambodia.gov.kh</a>	<a href="http://www.mme.gov.kh/en/article/305/.html">http://www.mme.gov.kh/en/article/305/.html</a>
Institute of Standards of Cambodia (ISC)	H.E. Chan Sopha	Director General	ISC is the national standards body with the main roles for developing national standards esp. food standards and promote general adoption of such standards, operating conformity assessment, providing educational, training services, providing for cooperation with all stakeholder (private sector, other public authorities and international stakeholder).	#538 National Road No2, Sangkat Chak- AngRe Leu,Khan Mean Chey, Phnom Penh, Cambodia Tel: ,	Tel: +8552342874 5; (855) 92 1 444 31	Fax: +8552342 8745	<a href="mailto:camtbinfo@isc.gov.kh">camtbinfo@isc.gov.kh</a>  <a href="mailto:chansopha07@gmail.com">chansopha07@gmail.com</a>  <a href="mailto:lytinnccd@gmail.com">lytinnccd@gmail.com</a>	<a href="http://www.isc.gov.kh">www.isc.gov.kh</a>
General Department of SME and handicraft (GDSMEH)	H.E Hort Pheng	Director general	GDSMEH is an executive body of MIH on SMEs affairs in implementing policy, strategic plan for SMEs development in line with Rectangular Strategy Phase IV of Government of Cambodia, Industrial Development Policy and SMEs Development Framework. GDSMEH is one of the key actors in collaborating with other countries, institutions, national and international organization in promoting SMEs Development and supporting the entrepreneurship, innovation, technology and initiative toward the responsible consumption and production as well as green technology in SMEs. GDSMEH also work closely wiht SMEs in monitoring the registration and operation of SMEs and SMEs Product.	Address: # 45, Preah Norodom Blvd., Phnom Penh, Cambodia	Tel: (855) 23 223802; (855) 16 664606	Fax: (855) 23 210 272	<a href="mailto:horthpheng@gmail.com">horthpheng@gmail.com</a>  <a href="mailto:chhealayhy@gmail.com">chhealayhy@gmail.com</a>	<a href="http://www.mih.gov.kh">http://www.mih.gov.kh</a>
Import Export Inspection and Fraud Repression Directorate- General (CAMCONTR OL)	Mr. Dim Theng,	Deputy Director General	Camcontrol has regulatory responsibility to ensure that within a reasonable period of time a risk-based approach can be implemented throughout the organization.. Contact for matter related to import-export inspection and risk management	#18, Kdey Takoy Village, Sangkat Veal Sbov, Khan Chbar Ampov, Phnom Penh, Kingdom of Cambodia.	(855) 23 633 2339		<a href="mailto:ccdgc@camcontrol.gov.kh">ccdgc@camcontrol.gov.kh</a>  <a href="mailto:chhealayhy@gmail.com">chhealayhy@gmail.com</a>	<a href="https://www.camcontrol.gov.kh/contact_us.php">https://www.camcontrol.gov.kh/contact_us.php</a>
Ministry of Agriculture, Forestry and Fisheries	H.E. Ouk Rabun	Minister	The ministry has responsibility of Develop and implement agricultural development policy , Coordinate, monitor and evaluate agricultural policy and agricultural development activities, provide support, technical assistance, training, monitor the food safety of all agricultural products from the beginning of the production to the final stages of processing among other activities	Address: # 200, Norodom Blvd, Tonle Bassac, Chamkarmon, Phnom Penh	Tel: (855) 23 211 351; (855) 23 211 352, (855) 23 726 128/23 726 129	Fax: (855) 23 217 320	<a href="mailto:comaff@camnet.com.kh">comaff@camnet.com.kh</a>  <a href="mailto:info@maff.gov.kh">info@maff.gov.kh</a>	<a href="http://web.maff.gov.kh/aboutus?lang=kh">http://web.maff.gov.kh/aboutus?lang=kh</a>

Indonesia

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
National Agency of Drugs & Food Control (BPOM)	POM Agency Contact Center		BPOM is the regulatory authority for food and food products in Indonesia which develops regulatory standards, issues legislation related to food safety, involved in inspection, monitoring, food related compliance, registration, licensing and other food safety related matters. Products regulated: package food for retail and further processed includes food additive and processing aids		Ph: +6281 21 9999 533		<a href="mailto:halobpom@pom.go.id">halobpom@pom.go.id</a>	<a href="https://www.pom.go.id/new/view/direct/cc">https://www.pom.go.id/new/view/direct/cc</a>
Ministry of Religious Affair	Halal Product Guarantee Agency (BPJPH)		As per the new legislation, the Halal Product Guarantee Agency (BPJPH) was established to regulate and control Halal products in Indonesia. However, MUI is currently issuing halal certificate	Jl. Raya Pondok Gede No. 13 Pinang Ranti Jakarta 13560	Tel: +6221-8087-7955			<a href="https://kemenag.go.id/">https://kemenag.go.id/</a>
The Indonesian Council of Ulama (MUI)	LPPOM MUI Secretariat		The agency established to regulate halal products in Indonesia. It establish and develop halal standards and halal audit standards. Certify food products, medicines and cosmetics that are circulating and consumed by the public.	Indonesian Ulama Council Building Jl. Proklamasi No. 51 Menteng, Central Jakarta	Call Center Halo LPPOM : 14056, Phone No : +62 21 3918917	Fax. No. +62 21 3924667	<a href="mailto:services@halalmui.org">services@halalmui.org</a>	<a href="http://www.halalmui.org">www.halalmui.org</a>
	Global Halal Center			Global Halal Center, Jl. Pemuda No 5 - Bogor 16161	Phone No. +62 251 8358748	Fax. No. +62 251 8358747	<a href="mailto:services@halalmui.org">services@halalmui.org</a> <a href="mailto:info@halalmui.org">info@halalmui.org</a>	

Lao PDR

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Food and Drug Department, Ministry of Health	Mrs. Bunda Viengdang Phannan	Department of Information, Food and Drug Division					<a href="mailto:boundavien@fdd.gov.la">boundavien@fdd.gov.la</a>	<a href="http://www.fdd.gov.la/index_en.php">http://www.fdd.gov.la/index_en.php</a>
Ministry of Agriculture and Forestry			Since the establishment of the Lao People's Democratic Republic and the government has been concerned about the right and wise policy, with regard to agriculture and forestry as the basis for the construction and expansion of the domestic industry to gradually develop the goals and objectives of the ministry. Agriculture and Forestry	P.O.BOX: 811, Ministry of Agriculture and Forestry (MAF), Lao PDR	Tel: 021-412345	Fax: 021-412344	<a href="mailto:maf.infro@gmail.com">maf.infro@gmail.com</a>	<a href="http://www.maf.gov.la/contact-us/">http://www.maf.gov.la/contact-us/</a>
Department of SME Promotion (DOSMEP) under the Ministry of Industry and Commerce (MoIC)	Mr. Vannaseng Ounalom	Technical Officer	Ministry of Industry and Commerce is the government ministry responsible for governing and developing industrial activity and commercial activity in Laos. It is responsible for regulating and promoting manufacturing, trade, import and export activity, and for representing Laos and Laotian interests in the international business community.	Ban Fai, Nongbone Road, Vientiane, Laos 01030	856 21 414 064 ext 104		<a href="mailto:v.ounalom@outlook.com">v.ounalom@outlook.com</a>	<a href="http://www.dosmep.org">www.dosmep.org</a>
Lao National Chamber of commerce and Industry	Mr. Phoukhong SONEVONGXAY	SME Service Center	It is an independent body which represents the business community in Lao PDR. It is the nexus between state and private enterprises and represents employers, groups and joint ventures across all agencies that have been established under the laws of Lao PDR.	Kaysone Phomvihane Ave, Ban Phonphanao Saysettha District, Vientiane Capital, Lao PDR P.O.Box: 4596	Office: (856-21) 453 312-4	Fax: (856-21) 452 580	<a href="mailto:smeservicecenter.laos@gmail.com">smeservicecenter.laos@gmail.com</a>	<a href="https://lncci.la/contact/">https://lncci.la/contact/</a>  <a href="https://smelaos.com">https://smelaos.com</a>

Malaysia

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Food Safety and Quality Division, Ministry of Health Malaysia	Ms Zailina binti Abdul Majid	Deputy Director	The MOH is established to enhance the planning, implementation, monitoring and evaluation of the Food Safety and Quality Program to protect the public against health hazards and fraud in the storage, preparation, packaging, transport, sale and consumption of food; and facilitates the trading of food.	Level 4, Menara Prisma No. 26, Jalan Persiaran Perdana, Presint 3 Pusat Pentadbiran Kerajaan Persekutuan 62675 Wilayah Persekutuan Putrajaya, Malaysia	Office: +6(03)-8885 0797	Fax: +6(03) 88850790	<a href="mailto:zailina.am@moh.gov.my">zailina.am@moh.gov.my</a>	<a href="http://fsq.moh.gov.my/v6/xs/index.php">http://fsq.moh.gov.my/v6/xs/index.php</a>
	Ms Shazlina binti Mohd Zaini	Technical Officer					<a href="mailto:shazlina@moh.gov.my">shazlina@moh.gov.my</a>	
	Ms Nurul Syuhada binti Mohamad Basri	Technical Officer					<a href="mailto:syuhada.mbasri@moh.gov.my">syuhada.mbasri@moh.gov.my</a>	
National Pharmaceutical Regulatory Agency, Ministry of Health Malaysia	Datin Dr. Faridah Aryani Binti Md. Yusof	Director	It regulates the food-drug interference products such as health supplements, dietary supplements, traditional medicine and drug	Lot 36, Jalan Universiti, 46200 Petaling Jaya, Selangor, Malaysia.	Office: +6(03) 7883 5400		<a href="mailto:famy@npra.gov.my">famy@npra.gov.my</a>	<a href="https://npra.gov.my/">https://npra.gov.my/</a>
Department of Islamic Development Malaysia (JAKIM)	Mr. Bukhari Md Akhir	Director of Halal Management Division	It certify and regulate all food and consumer products applicable to Muslims in an efficient and effective manner so as to guarantee purity and halal certification in accordance with Islamic principles. NADFC regulates the pharmaceutical products through registration, licensing, inspection, analytical testing, regulatory compliance related matters, approval and registration of food-drug interference products, nutraceuticals and similar products	JABATAN KEMAJUAN ISLAM MALAYSIA, Aras 6 & 7, Blok D, Kompleks Islam Putrajaya (KIP), No. 3 Jalan Tun Abdul Razak, Presint 3, 62100 Putrajaya, Malaysia.	Tel: +6(03) 8892 5000	Fax: +6(03) 8892 5005	<a href="mailto:pr_halal@islam.gov.my">pr_halal@islam.gov.my</a>	<a href="http://www.halal.gov.my">www.halal.gov.my</a>

Myanmar

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Ministry of Health and Sports	Department of Food and Drug Administration	Director General	The Food and Drug Administration (FDA) was established in 1995 as one of the divisions under the Department of Health. The aim of the department is to ensure the safety and quality of Food, Drugs, Medical Devices and Cosmetics in the country. Activities include issuing health recommendation - local food manufacturing businesses, import and export recommendation, import and export health certification, FDA Recommendation No., post market surveillance, training and health education.	Pyigyí Zayyar Road,(in front of Sabel Housing) Zayyar Thiri Ward, Zabu Thiri Township, Nay Pyi Taw, Myanmar	Phone : +95-67-403609	Fax : +95-67-403350	<a href="mailto:fda@mohs.gov.mm">fda@mohs.gov.mm</a> <a href="mailto:fdanpt1@gmail.com">fdanpt1@gmail.com</a>	<a href="http://www.fdamyanmar.gov.mm">www.fdamyanmar.gov.mm</a>
Ministry of Education	National Standard and Quality Department	Director General	This Dept. makes national standards related to food, creates awareness, raising training in standardization to industries and associations, co-operates with international and regional organizations, takes responsibility as National Enquiry Point of WTO/TBT and makes collection of survey data and implementing the research for continuation of Myanmar Standards development.	No.6. Kabaraye Pagoda Road, Yankin Township, Yangon, Myanmar.	Phone : +95 1 664817	Fax: +95 1668033	<a href="mailto:standards.mstrd@gmail.com">standards.mstrd@gmail.com</a>	<a href="http://www.myanmarstandards.org.mm">www.myanmarstandards.org.mm</a>
Ministry of Industry	SME Department	Director General	The Technology and Marketing Department provides technical support for the development of small and medium enterprises. Marketing support; Training on human resource development; Innovation support; Support for job opportunities; research support and support for entrepreneurs.	No.(37) Ministry of Industry, Naypyitaw	Phone : +95 67-3408394		<a href="mailto:smepolicydepartment@gmail.com">smepolicydepartment@gmail.com</a>	<a href="http://www.msme.gov.mm">www.msme.gov.mm</a>
Ministry of Commerce	Department of Consumer Affairs	Director General	The department's responsibilities are to protect consumer rights and consumer interest, ensure product safety, and conduct quality management research on goods and services and to conduct research and development of domestic trade.	No. 52, Ministry of Commerce, Nay Pyi Taw	Phone : +95-67- 3430459, +95-67-3430207		<a href="mailto:consumerwebsitedoc@gmail.com">consumerwebsitedoc@gmail.com</a>	<a href="http://www.doca.gov.mm">www.doca.gov.mm</a>
Ministry of Agriculture, Livestock and Irrigation	Department of Agriculture	Director General	The Ministry goal is to improve food security, nutritional status of food and food safety of the people, to enhance agricultural diversification programmes in compliance with the changing market and the prevailing agro-climatic condition and to satisfy specified quality and standard of agriculture, livestock and fishery products of the market.	No.15, Department of Agriculture, Naypyidaw	Tel: (+95) 67-410007		<a href="mailto:contact@e-moali.gov.mm">contact@e-moali.gov.mm</a>	<a href="http://www.doa.gov.mm/doa/index.php?route=information/information&amp;information_id=4">http://www.doa.gov.mm/doa/index.php?route=information/information&amp;information_id=4</a>

New Zealand

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Ministry of Primary Industries	General enquiries		Contact the Ministry for Primary Industries for enquiry relates to general food compliance issues and enquiry relates to primary production, manufactures and processors, information, labelling, registration, licensing of food business, import-export food, MRL pesticides, food recall, food safety management, hygiene, food safety program and food legislation	Head Office Address: Ministry for Primary Industries Charles Fergusson Building 34-38 Bowen St Pipitea Wellington New Zealand Postal Address: Ministry for Primary Industries PO Box 2526 Wellington 6140 New Zealand	Free phone within New Zealand only: 0800 00 83 33 Phone from overseas: +64 4 830 1574		<a href="mailto:info@mpi.govt.nz">info@mpi.govt.nz</a>	<a href="https://www.mpi.govt.nz/about-us/">https://www.mpi.govt.nz/about-us/</a>
	Food safety complaints				0800 00 83 33		<a href="mailto:info@mpi.govt.nz">info@mpi.govt.nz</a>	
	Exporting food and primary sector products				0800 00 83 33		<a href="mailto:exporterhelp@mpi.govt.nz">exporterhelp@mpi.govt.nz</a>	
	Biosecurity import clearance				0800 22 20 18		<a href="mailto:info@mpi.govt.nz">info@mpi.govt.nz</a>	
Local Government			Contact the region's Local Council (ask for an Environmental Health Officer) for enquiry relates to complaints regarding poor hygiene standards in premises, registration and, inspection of food businesses, general food safety advice, Template Food Safety Programmes (Off-the-peg Food Control Programmes)					<a href="http://www.localcouncils.govt.nz/">http://www.localcouncils.govt.nz/</a>

Philippines

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designati on	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Food and Drug Administratio n, Philippines			FDA as created under the Department of Health to license, monitor, and regulate the flow of food, drugs, cosmetics, medical devices, and household hazardous waste in the Philippines.	Civic Drive Filinvest Corporate City Alabang, Muntinlupa City Philippines 1770	Tel : (+632) 807 0721/ 807 0725	Fax : (+632) 807 0751		<a href="http://ww2.fda.gov.ph/">http://ww2.fda.gov.ph/</a>
National Meat Inspection Service (NMIS) Department of Agriculture (DA)			The National Meat Inspection Service is a specialized regulatory agency in the Department of Agriculture that is the country's sole national controlling and competent authority on all matters pertaining to meat inspection and hygiene both for locally produced and imported meat. It develops plans, programs, standards and regulations related to import/export of meat and meat products, evaluates the eligibility and accreditation of foreign meat establishments intending to export to the Philippine, and provides technical assistance to importers / exporters on meat safety and hygiene and keeps export data. It provides Registration of locally manufactured and imported meat products.	Central office Address: No. 4 Visayas Ave. Brgy. Vasra 1128 Quezon City	Tel. Nos. (02)9247980 and (02)9243118, Mobile No. 09178367009	Telefax No. (02)92479 73;	<a href="mailto:nmisoed@gmail.com">nmisoed@gmail.com</a>	<a href="http://nmis.gov.ph/">http://nmis.gov.ph/</a>
The Philippines' Bureau of Agricultural and Fisheries Product Standards			The agency of the Philippine government under the Department of Agriculture is responsible for setting and implementing standards for fresh primary and secondary processed agricultural and fishery products		Tel : (+632) 920-6131-33	Fax : (+632) 920-6134		<a href="http://www.bafps.da.gov.ph">http://www.bafps.da.gov.ph</a>
Bureau of Fisheries and Aquatic Resources (BFAR)			BFAR) is the government agency responsible for the development, improvement, management and conservation of the country's fisheries and aquatic resources. It was reconstituted as a line bureau by virtue of Republic Act No. 8550 (Philippine Fisheries Code of 1998). The bureau is under the Department of Agriculture. Implement and inspection system for import and export of fishery / aquatic products and fish processing establishments consistent with international standards to ensure product quality and safety; It is the responsible body for value added fishery products in Philippines	Address: PCA Building, Diliman, Quezon City, Philippines	Tel. Phone: +63 (02)929-8074, 929-9597		<a href="mailto:info@bfar.da.gov.ph">info@bfar.da.gov.ph</a>	<a href="https://www.bfar.da.gov.ph/aboutUS">https://www.bfar.da.gov.ph/aboutUS</a>
Bureau of Animal Industry	DR. MA. GRACIA D. SEYNAEVE	Head, Animal Informati on and Advocacy Services Section, Animal Health and Welfare Division		BAI Compound, Visayas Avenue Diliman, Quezon City Philippines 1104	Contact Number: 0917-8508154 / (02) 528 2240 local 1502		<a href="mailto:mgndflores2002@yahoo.com">mgndflores2002@yahoo.com</a>	
	DR. FERDINAND C. TATING	Head, Inspectio n, Monitori ng and Evaluatio n Section Animal Feeds, Veterinar y Drugs and Biologics Control Division			Contact Number: (02) 928-2837 / (02) 528 2240 local 11501		<a href="mailto:afvdbcd@hotmail.com">afvdbcd@hotmail.com</a>	
National Comission on Muslim Filipino (NCMF)	Bureau of Muslim Economic Affairs		It was established by the Republic Act 9997 (otherwise known as the Act Creating the National Commission on Muslim Filipinos). It advise the President in the formulation, coordination, implementation, and monitoring of policies, plans,	79 Jocfer Annex Building, Commonwealth Avenue, Diliman, Quezon City, Philippines	Ph: (02) 952-48-75 / (02) 952-64-19		<a href="mailto:ncmf.osec@gmail.com">ncmf.osec@gmail.com</a>	<a href="http://ncmf.gov.ph">http://ncmf.gov.ph</a>

Agency	Name (Dept./Person)	Designati on	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
			programs and projects affecting Muslim Filipino communities. It regulates the halal standard (Voluntary) in Philippines, provide assistance to Halal Certification Bodies (HCB), Capability Building Program for NCMF Halal Staff, and formulation of halal standard.					



Singapore

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Singapore Food Agency			Singapore Food Agency is a Statutory Board established under the Ministry of the Environment and Water Resources to oversee food safety. It is responsible for all matters related to food safety including food legislation, registration, licensing, approval, labelling, product compliance, inspection, monitoring, enforcement, recall, food safety program, food risk management, regulates food import and export, issue certificates and other food safety related matters	SFA Headquarters: 52 Jurong Gateway Road JEM Office Tower, #14-01, Singapore 608550	For general inquiries: 6805 2871			<a href="https://www.sfa.gov.sg/contact-us">https://www.sfa.gov.sg/contact-us</a>

Thailand

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Food and Drug Administration Thailand			The main role of Thai FDA is to protect consumers' health thru ensuring safety, quality and efficacy of consumable products within its remit. These include: foods, drugs, psychotropic substances, narcotics, medical devices, volatile substances, cosmetics and hazardous substances available in the country. It is the food safety and enforcement body in Thailand that controls the food composition, labelling, import, export, inspection, enforcement, risk assessment, analytical testing, food safety program, recall and other food compliance matters. It also provide technical support to stakeholders.	Food and Drug Administration, 88/24 Tiwanon Road Nonthaburi, Thailand 11000	(66) 2590 7000			<a href="http://www.fda.moph.go.th/sites/FDA/EN/SitePages/Roles.aspx">http://www.fda.moph.go.th/sites/FDA/EN/SitePages/Roles.aspx</a>
Department Of Medical Sciences, Ministry Of Public Health	Bureau of Quality and Safety of Food		BQSF is the national reference laboratory for the assessment of quality and safety of food according to the regulations under the Thai Food Act. BQSF responsibilities also include development and setup of standard methods for food analysis, research in the areas of food safety, food analysis services and training. It act as reference laboratory for food and water analysis to assure quality and safety of food.	Department of Medical Sciences, Ministry of Public Health Thailand, 88/7 Tiwanon Rd. Amphoe Muang, Nonthaburi 11000	(66) 2589 0022, 2951 000			<a href="http://engweb.dmsc.moph.go.th/engdmsc/?page_id=264">http://engweb.dmsc.moph.go.th/engdmsc/?page_id=264</a>
Department of Agriculture (DOA)			The DOA provide services on the analysis, inspection, quality certification and advises on soil, water, fertilizer, crops, agricultural inputs production and products quality export promotion and other areas of concerns.					<a href="http://www.doa.go.th/en/">http://www.doa.go.th/en/</a>
National Bureau of Agricultural Commodity and Food Standards (ACFS)			Standard setting, Accreditation, and control agricultural commodities under Agricultural Standards Act B.E. 2551 (2008).					<a href="https://www.acfs.go.th">https://www.acfs.go.th</a>
Department of Livestock Development (DLD)			Controls import, export and domestic products derived from livestock under Animal Epidemics Act B.E.2499 (1956), amended 1999 and Animal Slaughter Control and Meat Sale Act B.E. 2535 (1992)					<a href="http://www.dld.go.th">www.dld.go.th</a>
Department of Fisheries (DOF)			Controls import, export and domestic products derived from fisheries under fisheries Act B.E. 2558 (2015)					<a href="https://www4.fisheries.go.th/index.php/dof_en">https://www4.fisheries.go.th/index.php/dof_en</a>
Department of Agriculture (DOA)			Controls import, export and domestic products derived from plants under Agricultural Standards Act B.E. 2551 (2008)					<a href="http://www.doa.go.th/main/">http://www.doa.go.th/main/</a>
Thai Industrial Standards Institute (TISI)			Industrial Standard for canned pineapple (TIS 51-2530 (1987) under Industrial Product Standards Act, B.E. 2511 (1968)	75/42 Thanon Rama VI, Thung Phaya Thai, Ratchathewi, Bangkok 10400	(66) 2202 3506	(66) 2354 3041	intrelat@tisi.go.th	<a href="https://www.tisi.go.th/home/en">https://www.tisi.go.th/home/en</a>

Viet Nam

List of regulatory bodies contacts:

Agency	Name (Dept./Person)	Designation	Description	Address	Contact Phone	Contact Fax	Contact Email	Link
Vietnam Food Administration (VFA)	Department of Food Safety - Ministry of Health		Vietnam Food Administration (VFA) is the management agency of the Ministry of Health. It assists the Minister of Health in the implementation of the state management on food safety of the domestic food and the imported food in the market in the whole country. VFA is the permanent agency of the Central Inter-ministerial Steering Committee on food safety	138A Giang Vo - Ba Dinh - Hanoi, Vietnam	Phone: 04.38464489; 04.38463702 Mobile: 04.38464489; 04.38463702	Fax: 04.38463739	<a href="mailto:vfa@vfa.gov.vn">vfa@vfa.gov.vn</a>	<a href="http://www.vfa.gov.vn/">http://www.vfa.gov.vn/</a>
Ministry of Agriculture and Rural Development			Ministry of Agriculture and Rural Development (MARD) is a governmental agency performing state management functions in the fields of agriculture, forestry, salt production, fishery, irrigation/water services and rural development nationwide, including state management functions with regard to delivery of public service in accordance with legal document. It is responsible for the regulatory standards, safety, monitoring, inspection, approval, food safety program, quality and food hygiene and safety management of agro-forestry, fishery and salt products	Address: No 2 Ngoc Ha Street - Ba Dinh - Hanoi - Vietnam	Phone: 84-24-8235804	Fax: 84-24-8230381	<a href="mailto:trangtin@mard.gov.vn">trangtin@mard.gov.vn</a>	<a href="https://www.mard.gov.vn/en/Pages/default.aspx">https://www.mard.gov.vn/en/Pages/default.aspx</a>
Ministry of Industry and Trade Web Portal (MOIT)			It regulates the food product under its regime	54 Hai Ba Trung, Hoan Kiem, Ha Noi	Tel: (024) 22202210	Fax: (024) 22202525	<a href="mailto:bbt@moit.gov.vn">bbt@moit.gov.vn</a> <a href="mailto:VKHCN@moit.gov.vn">VKHCN@moit.gov.vn</a>	<a href="https://moit.gov.vn/web/web-portal-ministry-of-industry-and-trade/local-department">https://moit.gov.vn/web/web-portal-ministry-of-industry-and-trade/local-department</a>
Ministry of Science and Technology			The Ministry of Science and Technology (MOST) is responsible for laboratory accreditation and the development of standards and methods for quality control of imported and exported goods.	Address: 113 Tran Duy Hung street, Cau Giay district, Ha Noi, Viet Nam.	Tel: (+84-24) 39437056/ 39438970, Tel: (+84-24) 35553845	Fax: (84-24) 3 943 9733	<a href="mailto:bbt@most.gov.vn">bbt@most.gov.vn</a>	<a href="https://www.most.gov.vn">https://www.most.gov.vn</a>
Department of Livestock Production (DLP)			Department regulates the primary production of animal products	16 Thuy Khue, Tay Ho, Ha Noi	Tel: 84.24.373454 43	Fax: 84.24.373 45444	<a href="mailto:cn@mard.gov.vn">cn@mard.gov.vn</a>	